

# EMPLOYEE WELLBEING PARTNER

PEOPLE AND CULTURE DIVISION

ALC1600

**CANDIDATE BROCHURE**





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# WHAT MAKES UEA SO SPECIAL?

The University of East Anglia is a publicly funded major UK research and teaching university. It was built to embody a radical new vision for higher education, where interdisciplinarity is crucial and excellence in both research and teaching is valued. UEA consistently ranks within the top quarter of universities in the UK for the quality of research and teaching.

As a major regional employer and cultural centre, we take our regional civic responsibilities very seriously and have kept our sights on the people and place we call home. In fact, we launched our University Civic Charter in October 2023; created from in-depth community engagement, renewing our commitment to the region as part of our 60th anniversary.

There are many things which make UEA special, not least of which is the community of staff and students that work and study here. UEA includes three Nobel prize winners, including Sir Paul Nurse and Sir Michael Houghton, and many fellows of the Royal Society and British Academy amongst our alumni and current staff.

Our campus is home to Sir Denys Lasdun's iconic brutalist architecture set in hundreds of acres of beautiful country park that includes a large broad (lake). In the spirit of Lasdun's ambition to inspire an anatomy of ideas, today, UEA is tackling some of the key challenges of the changing world. UEA's research combines disciplines

and breaks new boundaries across its priority research themes of climate, creative and health.

UEA is the place where global warming was first documented. Since the 1970s, UEA's Climatic Research Unit, and more recently Tyndall Centre for Climate Change (Headquarters hosted at UEA), have played a pivotal role in developing temperature records and climate models, contributing to the understanding of climate change, and informing global policy. Many UEA scientists have played significant roles in the Intergovernmental Panel for Climate Change (IPCC), which was jointly awarded the 2007 Nobel Peace Prize for its efforts to increase public knowledge of anthropogenic climate change. Environmental Science and Global Studies at UEA continue to be a major powerhouse for research and teaching.

UEA is widely regarded as a pioneer in creative writing, having established the UK's first Creative Writing Masters programme in 1970. This renowned programme has since attracted and produced numerous successful writers, including Booker Prize winners such as Ian McEwan and Anne Enright, and Nobel Prize Winner Kazuo Ishiguro. In recent years, UEA academics have played a pivotal role in the discovery and presentation of the Gloucester Royal shipwreck (Norfolk's Mary Rose). Our iconic Sainsbury Centre for Visual Arts is a major museum and arts research facility.



Health research at UEA not only embraces the Faculty of Medicine and Health but draws in research from both social and natural sciences. Research under this theme has made major contributions in the fields of healthy ageing, epidemiology and involving citizens (via our innovative Citizens' Academy) in improving health care outcomes. This theme benefits from close association with the other major research institutes on the Norwich Research Park; notably the Norfolk and Norwich University Hospital and the Quadram Institute. The Norwich Cancer Research Network, and Norfolk Institute for Healthy Ageing, are examples of key mechanisms for delivery of real impact from health research at UEA.

UEA has been a major success over the last 60 years and looks forward with confidence to the next 60 years.

For an informal discussion about the post please contact Sam Sullivan, Associate Director of HR Business Partnering via [Samantha.Sullivan@uea.ac.uk](mailto:Samantha.Sullivan@uea.ac.uk).

## UEA is part of the Norwich Research Park

Norwich Research Park (NRP) membership locates UEA in one of the largest concentrations of research institutes in the whole of Europe – four independent internationally-renowned research institutes: John Innes Centre, Quadram Institute, Earlham Institute and The Sainsbury Laboratory; with the University of East Anglia and Norfolk and Norwich University Hospitals NHS Foundation Trust, supported and funded by The John Innes Foundation, The Gatsby Foundation, and UKRI Biotechnology and Biological Sciences Research Council.

The NRP provides an ideal environment for collaborative use of infrastructure and facilities, with a single portal for academics and businesses to access the specialist facilities across the Park.

The Enterprise Centre is a regional business, knowledge and innovation hub, with workspace provision and supports over 80 businesses working alongside UEA staff and students in a dynamic and vibrant entrepreneurial community. On the wider NRP, there are dedicated laboratory and office spaces in the Innovation Centre and Centrum hosting over 600 staff within a total of 115 businesses and spinouts.



# THE ROLE

Working with our Associate Director of HR Business Partnering, the role-holder will focus on the implementation of the health and wellbeing elements of the University's People Strategy, developing a sustainable, holistic, and inclusive Employee Wellbeing Strategy.

The role-holder will act as a trusted partner to deliver data-informed, innovative, and measurable interventions which enhance employee wellbeing, engagement, motivation, resilience, and performance at a strategic level. The role-holder is also required to undertake extensive policy work to translate wellbeing, mental health and associated strategies into meaningful policies, frameworks, processes and working practices.

Working with our systems team, the role holder will support the development and enhancement of our data capture and reporting capabilities to identify patterns and trends and determine strategic and operational priorities. With an excellent understanding of the impact of wellbeing strategies on employee engagement, satisfaction and organisational performance, the role holder will have a track record of delivering impactful, data-informed initiatives.

## KEY RESPONSIBILITIES

- Gain a comprehensive understanding of the key internal and external factors affecting employee wellbeing within the specific context of the organisation, its structures, and diverse staff groups.
- Maintain an excellent working knowledge of the University's strategic and operational plans and objectives and how these interact with wellbeing strategies and interventions, to drive outcomes.
- Working with the Associate Director of HR Business Partnering, along with key colleagues within the broader People & Culture Division and key stakeholders and campus trade unions across the University, enhance and continually review the University's Employee Wellbeing Strategy, and develop supporting foundational workstreams.
- Take a lead role in work to support the University's submission towards achievement of the University Mental Health Charter, working collaboratively as part of the Professional Working Group to ensure employee wellbeing is appropriately represented and links to broader Wellbeing Strategy are understood and aligned.
- Oversee, support and co-ordinate the work of the University's Employee Wellbeing Ambassador Network, ensuring that appropriate training is undertaken and maintained by all Ambassadors as appropriate.
- Undertake extensive policy work to translate Employee Health and Wellbeing and associated strategies into meaningful policies, frameworks, processes and working practices.
- Work with the systems team to develop and enhance data capture and reporting capabilities to identify patterns and trends and determine strategic and operational priorities.
- Identify clear and tangible performance metrics and evaluation methods by which to assess the success of wellbeing initiatives and interventions, and produce management information and reports to articulate outcomes, and make recommendations.
- Manage relationships with the University's Employee Assistance Programme provider, and other external partners to develop and enhance services and evaluate data and information to assess impact and value for money and assist with sector benchmarking.



## THE ROLE (CONTINUED)

- Work closely with the HR Business Partnering team and Occupational Health provider to review overall themes which could support the development of workforce health and wellbeing.
- Work with Organisational Development and Professional Learning colleagues to develop and deliver wellbeing training and development interventions, learning pathways and events adopting a 'digital first' approach and maximising the use of LinkedIn Learning to support development activities.
- Maintain close links with wellbeing practitioners across the University, such as Student Services, collaborating where shared approaches are appropriate.
- Maintain and further develop links with other Higher Education institutions and relevant external networks to maintain an overview of best practice within the sector, utilising data-informed external initiatives as appropriate and relevant within the specific context of the University.
- Act as wellbeing representative to university committees, working groups and staff networks, leading, and shaping governance structures and stakeholder participation and continually reviewing effectiveness and reach.
- Work collaboratively with HR Business Partnering, Organisational Development and broader University stakeholders to support the wellbeing aspects of change programmes and strategic initiatives.
- Work closely and collaboratively with the Head of Employee Engagement and Internal Communications to devise and facilitate meaningful employee engagement and two-way feedback mechanisms, and develop communication and engagement plans to promote and publicise data-informed wellbeing initiatives.
- Work with HR Business Partners to support managers to address the wellbeing needs of their teams, developing appropriate frameworks,

embedding mechanisms across key touchpoints of the employee lifecycle, and advising on interventions to improve relationships, resolve conflict and ensure wellbeing becomes integrated into everyday practices and ways of working.

- Develop and maintain excellent working knowledge of Equality, Diversity and Inclusion legislation (including the Equality Act 2010) and good practice, and working closely with EDI colleagues, ensure wellbeing policies and interventions are inclusive, accessible and aligned with EDI objectives, policy work, and initiatives.
- Play a key role in championing, promoting, and embedding the University's Values across the organisation.
- To undertake any other duties as required by the Associate Director of HR Business Partnering, relevant to the grade of the post.
- Abide by all University Regulations and Policies relevant to the role.
- Always observe strict rules of confidentiality and data protection.

## GENERAL

- There is a requirement for all members of the team to be flexible in undertaking additional or alternative duties commensurate with the grade.
- Contribute to the continuous development and implementation of the People and Culture Division.
- Act in accordance with the University's Values, in all aspects of work
- Abide by all University Regulations and Policies relevant to the role.
- The postholder must observe the strict rules of confidentiality applicable to work in the People and Culture Division.

# THE PERSON

## EDUCATION & TRAINING

- Graduate or professional qualification, or equivalent experience in a relevant specialist field such as health and wellbeing, or human resources (E)
- Evidence of continuing professional development (E)

## SKILLS AND EXPERIENCE

- Experience of developing and implementing policies, organisational-level interventions, or programmes of work to support wellbeing, or equivalent and directly transferable objectives (E)
- Stakeholder relationship skills with the ability to influence outcomes in line with organisational objectives (E)
- Organisational and planning skills with the ability to deliver a high throughput of activity within the context of competing and evolving priorities (E)
- Verbal and written communication skills with the ability to communicate persuasively and produce high quality policy documents and well-structured reports (E)

- Analytical skills with the ability to evaluate information and data to identify priorities, make recommendations and present options (E)
- Ability to work autonomously with clear initiative (E)
- Highly developed listening skills, with the ability to respond with empathy and sensitivity to a diverse range of individuals and issues (E)
- Ability to create innovative, high-quality, data-informed interventions within a financially constrained setting (E)
- Experience of devising and delivering wellbeing training and development frameworks or interventions (D)
- Experience of supporting change management programmes and employee engagement initiatives (D)

## KNOWLEDGE

- A fundamental understanding of the impact of wellbeing strategies on employee engagement and satisfaction and organisational performance (E)
- Knowledge and understanding of the Equality Act 2010 and its practical application within a university setting. (E)
- Awareness and understanding how the University's Values inform inclusive and respectful approaches to health, wellbeing and EDI (E)
- Demonstrable knowledge of evidence-based practice and evaluation (E)
- Specialist knowledge of current innovations and developments in employee wellbeing and mental health (D)

**Essential Requirements (E)** are those, without which, a candidate would not be able to do the job.

**Desirable Requirements (D)** are those which would be useful for the post holder to possess and will be considered when more than one applicant meets the essential requirements.

## THE PERSON (CONTINUED)

### PERSONAL COMPETENCIES

- A high level of personal and emotional resilience with the ability to deliver a varied workload under pressure and respond positively to challenging or emotionally demanding circumstances (E)
- Well-developed empathy and sensitivity to cultural and individual differences (E)
- Ability to challenge confidently and respond constructively to challenge or feedback (E)
- Proactive and self-starting style and approach to work (E)
- Proven IT skills and digital literacy (E)
- Act in accordance with the University's Values, in all aspects of work (E)
- Willingness to change and develop work practices (E)
- Proactive and self-motivated and willing to take ownership of tasks without close supervision (E)
- Confident, articulate and credible (E)
- Able to maintain confidentiality (E)

**Essential Requirements (E)** are those, without which, a candidate would not be able to do the job.

**Desirable Requirements (D)** are those which would be useful for the post holder to possess and will be considered when more than one applicant meets the essential requirements.



# FURTHER INFORMATION

This full-time post is available on an indefinite basis.

Salary will be £38,784 to £46,049 per annum on Grade 7 on the single salary spine.

Relocation expenses are reimbursable under certain conditions.

**Place of Work** - The University is strongly committed to providing an excellent student experience and research environment, and it is expected that all staff will be available on campus to carry out their duties during their working week in support of these goals. We have a hybrid-working policy which supports a mix of at home and on campus 'hybrid' working for many roles. For the majority of hybrid roles, the expectation is a minimum of 60% of working time will be spent physically present in the workplace.

The flexibility of the hybrid-working policy allows the possibility of some remote working, but it is the expectation that all appointments will be UK based, with any overseas working agreed in advance by exception only.

If successful you will be asked to show evidence of right to work in the UK prior to any formal offer being made. Non-British and non-Irish nationals entering the UK to undertake employment or who are currently in the UK will have to meet eligibility criteria under the points-based immigration system. The University may be able to provide sponsorship under the Skilled Worker route if relevant criteria are met. Please note, due to the complexities of the immigration system, Skilled Worker visa sponsorship is not guaranteed for every role. If you would like further information about whether this role is eligible for visa sponsorship, please contact [staff.visacompliance@uea.ac.uk](mailto:staff.visacompliance@uea.ac.uk)

The post is superannuable under the Universities Superannuation Scheme and there is an annual holiday entitlement of 30 days plus statutory (8 days) and customary (6 days) holidays. The University is committed to creating an environment where the health, welfare and safety of all students and staff is of paramount importance. The University's Safeguarding Policy addresses both child protection and safeguarding children, young people and vulnerable adults within the work of the University. Appointment will be subject to

satisfactory pre-employment checks, which may include an Occupational Health assessment.

Information on the benefits of working at UEA can be found at <https://www.uea.ac.uk/about/working-at-uea>.

If you require the information contained within this candidate brochure in a different format please email [staff.recruitment@uea.ac.uk](mailto:staff.recruitment@uea.ac.uk)

## HOW TO APPLY

To apply for this vacancy, please follow the online instructions at: <https://vacancies.uea.ac.uk/>

The closing date for this role is 11:59pm on **24 August 2025**.

Please note that the application form contains an Equal Opportunities section which must be completed. The Equal Opportunities information will not be made available to the selection panel and will not form any part of either the short-listing or decision making process.

It is anticipated that interviews will take place early to mid-September and we will inform you of the outcome of your application via email.

Reasonable travel and incidental expenses incurred in attending the interview will be reimbursed (please ensure that you keep all receipts). Please note that if you are offered a post and decline the offer, travel and incidental expenses will not be reimbursed.

# ABOUT THE DIVISION

We established our new People and Culture Division following a major transformation of HR activities at the end of 2020, with the implementation of the full structure in April 2021. As part of the transformation, the University invested in a number of new roles, essential to the success of our new HR service, which is based on a Business Partnering model supported by 'centres of expertise' including Human Resources Services, Organisational Development and a Business Partnering Team.

Human Resources Services leads all HR Operational and Reward and Career Enablement activity and our customer focussed HR Service Team is the first point of contact for any HR related queries from the University Community. The HR Data and Analytics Team provide statistical data and analysis to support policy development and decision making, and ensure the delivery of our statutory statistical returns, as well as supporting the development, management and maintenance of current and new HR Systems.

The Organisational Development Service provides specialist, expert advice in all aspects of organisational change and development, including the development of organisational culture, leadership, engagement, learning, equality, diversity & inclusion and talent management.

The Business Partnering Team works across the University to support the leadership and management of the people agenda. The team acts as the trusted advisor and strategic partner in all matters related to employing and managing people, taking responsibility for day-to-day HR operational issues and connecting these to wider strategic objectives.







# OUR VALUES

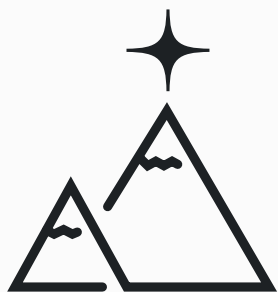
Shaped by staff, our UEA values represent a core set of standards for how we behave as an employer, drive excellence in teaching, learning and research, and collaborate as an anchor institution in our local community.

From tackling global challenges, striving for student and staff success, and creating a vibrant inclusive environment, our values are what unite us.

- ✦ AMBITION
- ✦ COLLABORATION
- ✦ EMPOWERMENT
- ✦ RESPECT



## OUR VALUES (CONTINUED)



### AMBITION

**We are ambitious for our future success.**

We are forward-thinking and brave in our approach and decisions. We make space for innovation and creativity, seizing opportunities that are responsible and sustainable. We are ambitious for the advancement of education and research.



### COLLABORATION

**We are collaborative in our approach.**

We work together with shared purpose. We build connections, share ideas and develop new networks. We champion our regional, national and global relationships and demonstrate that together we can achieve greater goals and positively influence the world around us.



### EMPOWERMENT

**We empower ourselves and each other.**

We develop ourselves and others, trusting people to make decisions based on their expertise and knowledge. We continually improve systems and processes to support us in working in an agile and efficient way.



### RESPECT

**We respect each other.**

We treat everyone with respect and dignity. We value diversity and foster a community where people can express different thoughts and views. We are open to challenge, so we can learn and improve. We encourage a positive, inclusive environment where everyone has opportunities to fulfil their potential.

# ACCOLADES

- Queen's Anniversary Prizes for Higher and Further Education have been awarded to UEA for international development studies (2009), creative writing (2011) and environmental sciences (2017). Notable alumni include Sir Paul Nurse (1973, Nobel Prize for Medicine 2001), Kazuo Ishiguro (1980, Nobel Prize for Literature 2017), Michael Houghton (1972, Nobel Prize for Medicine 2020) and Sarah Gilbert (1983) who led the Oxford University team to develop a COVID-19 vaccine, approved in 2020.
- Our Doctoral College, established in 2018, hosts six Doctoral Training Partnerships and integrates Faculty and School provision for 1600 Postgraduate Research Students (including those from across the Norwich Research Park), enabling collaboration and innovation.
- We recognise our global impact and were one of the first universities to declare a climate and biodiversity emergency in June 2019. Our sustainable campus, including over 50 acres of environmentally valuable parkland, is constantly evolving with ambitions to be 100% net zero by 2045 or sooner.
- UEA is a University of Sanctuary, an accreditation given to universities that show an ongoing commitment to creating a welcoming culture of inclusivity and awareness.
- UEA was awarded the Silver Athena SWAN Award in 2019, and all our Schools hold awards at Bronze or Silver.

**A vibrant place to study, learn and work, UEA is a very special place.**





# A SUSTAINABLE UNIVERSITY

At UEA, we are now working to create a university that will be even better in the future, and we are working to achieve net zero carbon by 2045 (or earlier). Our Sustainable Ways vision is one of a resilient university – where consumption is efficient and self-generated energy supports low carbon goals, supported by a vibrant community of world-leading researchers and inspired graduates.

At a basic level, our sustainable development means that we try to balance the ‘three pillars’ of environmental, economic and social elements.

We challenge our environmental impact through on-site energy generation and a district heating and cooling network, reducing our reliance on grid electricity and therefore fossil fuels. We promote and use recycled and ‘eco’ products such as biological cleaning materials. We champion local suppliers and ethical causes, including Fairtrade and vegan products. We seek to ensure value for money in a holistic, whole-life costing sense in our new buildings and procurement contracts.

## OUR INITIATIVES

Central campaigns, such as holiday shut-downs or awareness day events, support a whole-University approach to energy saving and other initiatives.

Follow us on Twitter [@SustainableUEA](https://twitter.com/SustainableUEA)





# OUR CAMPUS

UEA is based on a campus that provides top quality academic, social and cultural facilities to over 17,000 students.

Although located in 320 acres of rolling parkland, virtually no part of the campus is more than a few minutes' walk from anywhere else, so everything is close at hand – the library, nursery, health centre, supermarket (incorporating a post office), banking facilities and restaurants. Amongst the striking buildings is the UEA's Sainsbury Centre for Visual Arts, which contains the Robert and Lisa Sainsbury Collection – one of the greatest art collections formed in Europe during the 20th Century.

The University has invested in new learning and teaching and research spaces, including a celebrated new Enterprise Centre that underpins its commitment to promoting student enterprise and entrepreneurship.

Sport and Recreation plays a major part in the life of the University of East Anglia, centred around the major Sportspark facility which is one of the most successful community sport facilities in the UK. This accessible and affordable facility provides a diverse range of activities, and incorporates a 50m Olympic size swimming pool, indoor climbing wall, coaching resource centre and sports injury clinic.





# NORWICH

## A CITY OF STORIES

The city's motto is 'A fine city' and its strong cultural heritage has seen Norwich maintain the best of its historical character whilst developing to become one of the most vibrant and attractive cities in Europe. Norwich offers miles of riverside walks and cycle ways, and a unique collection of 1930's parks. The city is surrounded by beautiful countryside and within easy reach of the stunning Norfolk coast.

Norwich is a UNESCO World city of Literature, the first in the UK, as well as being one of the newly named Tech Cities recognising the growth of digital businesses in the region. The most prominent high-rise building, apart from the castle, is the magnificent 11th century cathedral, which still dominates the skyline. The city's medieval centre of cobbled streets remains largely intact, but there is still space for modern buildings such as the city's centrepiece, the Forum, which is a striking piece of contemporary architecture. The glass front overlooks the colourful open-air market (one of the largest in the country) and reflects the city in all its diversity.

The city is consistently rated as one of the top ten shopping venues in the UK. Norfolk and Suffolk attract thousands of visitors each summer. The famous Norfolk Broads are among the most important wetlands in Europe and a haven for rare plants, wildlife and insects. The Broads attract holidaymakers who come to navigate the intricate natural network of waterways formed by the Rivers Bure, Yare and Waveney and their tributaries.

For further information about UEA's excellent facilities, staff benefits, picturesque campus and the UEA working environment, please visit the 'Careers at UEA' microsite <https://www.uea.ac.uk/about/working-at-uea>. Additional information about living and working in the city of Norwich can be found at <https://www.workinnorwich.co.uk/>



*If there is another city in the United Kingdom with a school of painters named after it, a matchless modern art gallery, a university with a reputation for literary excellence which can boast Booker Prize-winning alumni, one of the grandest Romanesque cathedrals in the world, an extraordinary new state-of-the-art public library then I have yet to hear of it. Norwich is a fine city. None finer.*

**STEPHEN FRY**



# LOCATION

Some cities you've heard of, others you have to discover. Norwich is one of the most beautiful, modern historic cities in Britain. It's a city that celebrates the independent, stimulates creativity, promotes change and encourages diversity.

UEA is a campus university located 3 miles from the centre of Norwich. Situated in the heart of Norfolk, which means it's an ideal location to explore Norwich and beyond.

## BY RAIL

LONDON • 2 HOURS

CAMBRIDGE • 1 HR 15 MINS

BIRMINGHAM • 4 HOURS

Many European cities (including Paris and Amsterdam) easily accessible by train

## BY ROAD

KINGS LYNN • 1 HOUR

CROMER • 45 MINUTES

SOUTHWOLD • 1 HOUR

## BY AIR

NORWICH AIRPORT • 20 MINUTES

STANSTED AIRPORT • 2 HOURS

London is a major airline hub and all main international destinations are easily accessible





An internationally renowned university, UEA is ranked in the UK Top 25 (Complete University Guide 2025), UK Top 30 (The Mail 2025) and the World Top 100 (Times Higher Education Impact Rankings 2024), where it ranks in the UK Top 20 for research quality (Times Higher Education Rankings for the Research Excellence Framework 2021) and World Top 20 for Health and Wellbeing (QS World University Rankings for Sustainability 2024), reflecting the international excellence of its research environment. The University holds UK Teaching Excellence Framework Silver status.

### **Equality, Diversity, Inclusion and Wellbeing**

The University is committed to diversifying its workforce and to the wellbeing of all our staff. For example, we already hold an Athena Swan Silver Institutional Award in recognition of our advancement towards gender equality. Further details on our broader Equality, Diversity, Inclusion and Wellbeing work can be found on our [website](#).

